

N.C. Department of Health and Human Services Office of Rural Health

311 Ashe Avenue Raleigh, NC 27606 Phone: 919.527.6440 • Fax: 919.733.8300

http://www.ncdhhs.gov/divisions/orh



North Carolina Health Information Technology Program

2020 Profile (Data from State Fiscal Year 2020 and current as of 6/30/2020)

Program Facts*

148

ORH grantees that are mandated to connect to NC HealthConnex

15%

ORH grantees enrolled in NC HealthConnex Notify Service

41%

ORH grantees enrolled in NC HealthConnex Diabetes Registry

88%

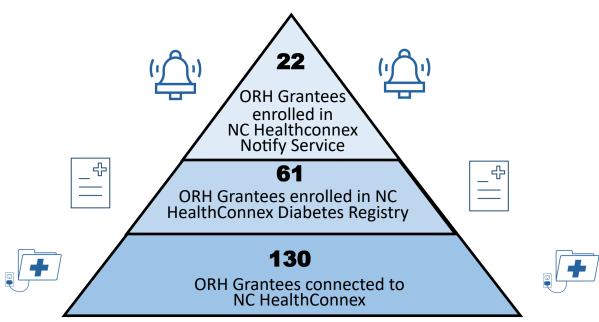
ORH grantees have successfully connected to NC HealthConnex

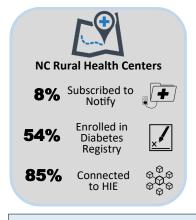
*Grantee reported measures were impacted by the COVID-19 Pandemic in Quarters 3 and 4

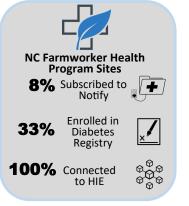
Overview:

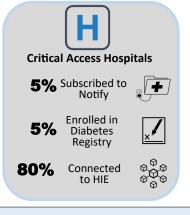
The Health Information Technology (HIT) Team at the Office of Rural Health (ORH) strives to assist ORH grantees and safety net partners with using Health Information Technology to help improve patient care. The Health Information Technology Program works directly with the North Carolina Safety Net to assess needs and provide technical assistance throughout the state to improve the use of Electronic Health Records, Telehealth, NCCARE360, the first statewide coordinated care network and the use of NC HealthConnex, the state designated health information exchange (HIE).

Office of Rural Health Grantee Connection Status and Use of Value Added Services











48% Enrolled in Diabetes Registry

88% Connected to HIE



Importance:

The NC Office of Rural Health (ORH) is committed to assisting underserved communities by improving access, quality and cost effectiveness of health care. Established in 2017 through the NC State Medicaid Health Information Technology plan, the ORH HIT Team works with partners to improve Health Information Technology utilization for health care providers in rural areas. The ORH HIT Team promotes the use of Electronic Health Records, NCCARE360, Telehealth and the statewide HIE—NC HealthConnex to share and access needed patient health information at the point of care.





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Technical Assistance 897 Activities in 87 Counties **Provided by ORH Staff**

Software **Assistance** and Support Clinic/Staff **Assistance** 24 Activities

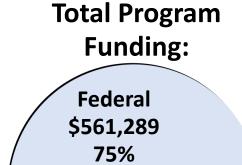
Other Activities

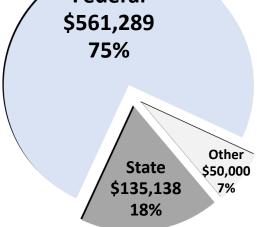
23 Activities

805 Activities

Community Development Assistance

45 Activities

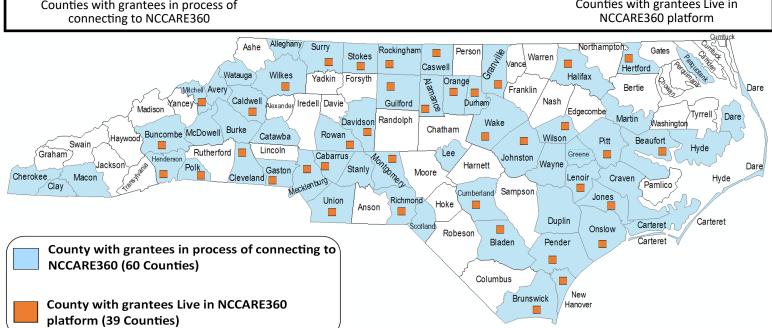






Counties with grantees in process of connecting to NCCARE360

Counties with grantees Live in





If you have further questions, please contact: Health Information Technology Program

Phone: 919-527-6440 orh_hit@dhhs.nc.gov